

Logging in to Riskonnect ESG

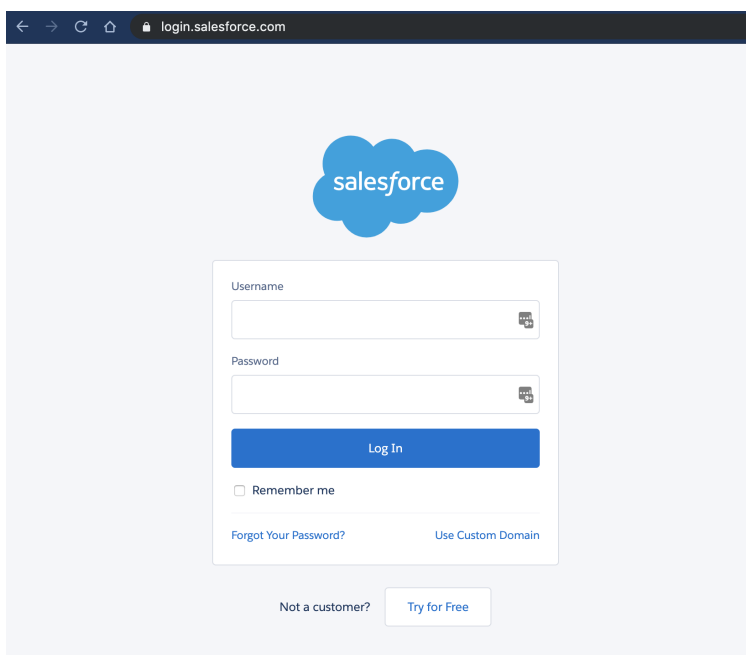
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In order to access Riskonnect ESG on Salesforce, you will need to use your username and password shared with you via Salesforce. When you are added to the Riskonnect ESG Network, you will receive your credentials in an email from Salesforce.

If you have received the email to join Salesforce and you have never logged in, the [Forgot Password?](#) link will not work. Please [Log a Case with Riskonnect ESG Customer Support](#) to get a new invite.

To log in to Riskonnect ESG (on Salesforce):

1. In your web browser, go to .
2. Enter in your username and password and click **Log In**.

A screenshot of the Salesforce login page. The browser address bar shows 'login.salesforce.com'. The page features the Salesforce logo at the top. Below the logo is a login form with two input fields: 'Username' and 'Password'. A blue 'Log In' button is positioned below the password field. Underneath the button is a 'Remember me' checkbox. At the bottom of the form are two links: 'Forgot Your Password?' and 'Use Custom Domain'. Below the form, there are two links: 'Not a customer?' and 'Try for Free'.

If you have entered in the correct credentials, you should land on the Riskonnect ESG Application in your instance of Salesforce.

If you are having trouble logging in to Riskonnect ESG, please click on the [Forgot Your Password?](#) link and you will receive an email from Salesforce with password reset instructions.

If you do not know the username or password **and** do not have access to the email address associated with your company's Salesforce Org (i.e. the previous Riskonnect ESG administrator has left the company), you will need to [Log a Case with Riskonnect ESG Customer Support](#) to help recover it.

