Resetting Your Password
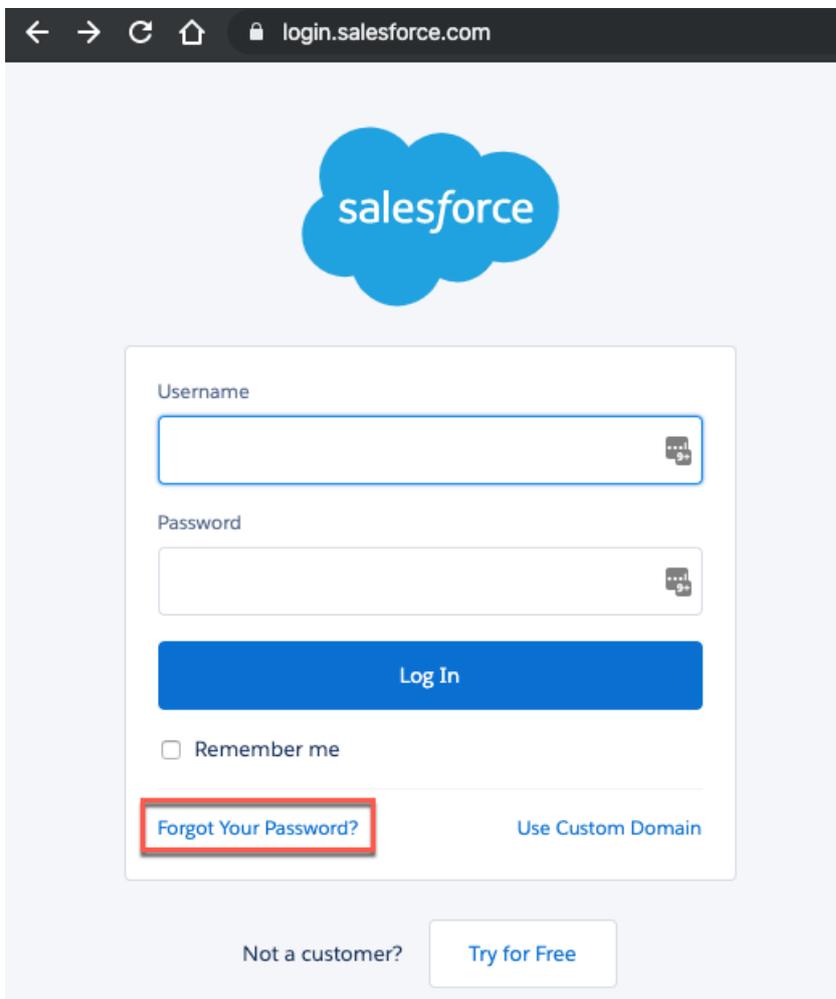
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In order to reset your password for Riskonnect ESG on Salesforce, you can use the Forgot Your Password? link on the login.salesforce.com screen.

> If you have received the email to join Salesforce and you have never logged in, the Forgot Password? link will not work. Please Log a Case with Riskonnect ESG Customer Support to get a new invite.

To reset your password:

1. In your web browser, go to .
2. Click **Forgot Your Password?**

3. Enter in your username and then click **Continue**.

4. After you have triggered a password reset, you will need to check your email for a password reset link.

If you do not know the username or password **and** do not have access to the email address associated with your company's Salesforce Org (i.e. the previous Riskonnect ESG administrator has left the company), you will need to Log a Case with Riskonnect ESG Customer Support to help recover it.