

Salesforce User Email Verification

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For Riskconnect ESG Network Users (ICIX)

Why do I need to verify my email address?

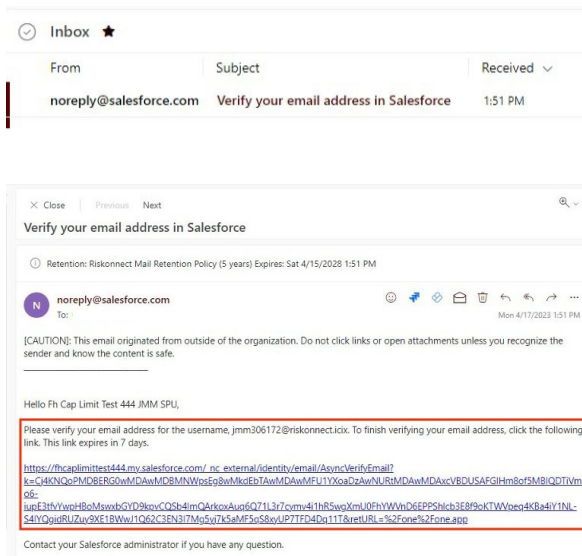
- Salesforce will enforce user email verification starting in June 2023.
- Riskconnect can help you get ahead of Salesforce email verification by systematically sending you the verification email ahead of Salesforce enforcement.
- The goal of email address verification is to enhance protection for your Salesforce data.
- By not validating your email address, you will have missed Salesforce system generated emails. For example, requests/request reminders.
Post validation and go forward you will be cleared to receive system generated emails.

What action is required of me when I receive the email address verification email?

- This is a one-time user email verification requirement
- Follow the directions in the received email
- The link expires in 7 days

What steps do I take to verify?

1. You will receive a verification email from Salesforce such as the following:



2. Click on the link to verify.

You have completed the verification requirement! You will then be directed to the login page where you can proceed to login or close the page if you do not need to log in.



To access this page, you have to log in to Salesforce.

Username

Password

Log In

Remember me

[Forgot Your Password?](#)

